

Andreas F. Wiebe, BSc

webcontact@drewiebe.ca

Dear Hiring Manager,

I graduated from the University of Winnipeg with a Bachelor of Science degree in Applied Computer Science in 2004. For the past several years I have managed the Direct Calling channel for Vantage Media. My responsibilities include driving revenue, financial forecasting, business and software projects, advertising and media, communication, and maintaining the relationship between the contact center, its agents, and Vantage Media.

Previously I have worked at Microsoft Exchange Hosted Services (EHS) in the anti-spam department as a spam-analyst, project lead and later as a program manager for anti-spam tools development. During this time I was responsible for managing several development projects, using my skills and education to create technical specifications, project schedules, development roadmaps, and communicate these with my team and the larger organization.

Prior to EHS I worked at the Farm Incomes Program Directorate at Agriculture Canada (AAFC-FIPD) in IST Support where my primary responsibility was support for BlackBerry's, workstations, and printers.

These experiences not only gave me an in-depth understanding of custom software development, but also of project management, time management, and the importance of strong teamwork in driving and meeting deadlines.

If you have any questions, please feel free to contact me

Email: webcontact@drewiebe.ca

Sincerely,

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Summary

Bachelor of Science, Applied Computer Science
Trained in Software Project Management, Analysis and Design
Experience as a Business Program Manager at Vantage Media
Experience as a Software Project Lead and Program Manager at Microsoft Canada
Experience as a Project Lead setting up BlackBerry support at Agriculture Canada
Three years experience as a computer support specialist

Experience

Project Management / Program Management

Software Project and Program Management experience at Microsoft Exchange Hosted Services (EHS) as the PM for anti-spam tools development, Business Program Management experience at Vantage Media LLC.

Software Development Engineer - Spam Analyst

Learned the finer points of Perl, PHP, and Regex as a Spam Analyst at Microsoft EHS while building my knowledge of SQL and C#.

Technical Writing

Experience at Agriculture Canada writing end-user support documentation and at Microsoft Canada EHS writing technical specifications.

Customer / Client Service

Four years of customer service experience from AAFC-FIPD, Convergys, Pizza Place, Zellers Inc and MxT-Winnipeg.

Software and related

Experienced with several applications and development languages including:

MS Office	MS Project	MS Visio	Visual Studio
PHP, Perl	Java, C, C++, C#	MySQL	FTP, SSH, SCP
Unix / Linux / OSX	Windows 3-7		

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Employment

Vantage Media, LLC Program Manager – Direct Calling Sept. 2007 - Current	Manage the Direct Calling channel for Vantage Media. Responsibilities include revenue / profit, forecasting, projects, advertising and media, and communication with the organization.
Microsoft Canada (EHS) Spam Analyst / Program Manager Aug. 2005 - Current	Managed development efforts of the anti-spam tools team through all phases of the SDLC. Responsible for development roadmap, technical specifications, project schedules, leadership, and communication with the broader organization.
MxT-Winnipeg Owner Mar. 2001 – Aug. 2005	Responsible for all areas of the business. Some responsibilities: accounting, marketing, customer service, web design, hardware and software troubleshooting.
Agriculture Canada – FIPD IST Support – BlackBerry Support Sept 2003 – July 2005	Developed the BlackBerry support team for western Canada, troubleshoot various hardware / software issues for PC and BlackBerry, wrote and presented training documentation. Acted as Tier-1 and Tier-2 support

Education

- BSc in Applied Computer Science, 2004, University of Winnipeg, Winnipeg, MB
- Grade 12 Diploma, 1996, Westgate Collegiate, Winnipeg, MB

Languages

Can read, write, and speak German

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References

Provided upon request.